

May 7th, 2021

Dear Valued Customer,

As a result of the recent preliminary determination of the antidumping duty, unprecedented increases in transportation and raw material costs, Hansol will be implementing a 12% price increase on all their thermal paper products effective immediately.

Within the next few days, your sales representative will contact you to discuss this increase in more detail.

Thank you for your ongoing business. We highly value the relationship we have built together and we appreciate the opportunity to continue servicing all your business needs.

Best regards,

Steve Han

President

Hansol America, Inc.