

February 26, 2026

SUBJECT: DOMTAR PRICING AND PRODUCT INFORMATION

To Our Customers,

Due to persistent cost pressure and strong demand, Domtar will implement a 10% price increase on all Thermal paper products in the United States and Canada effective with shipments April 1, 2026.

As the leading North American producer of thermal coated paper and your essential business partner, Domtar is committed to bringing you the most up to date point-of sale products and helping you meet the challenges of changing regulatory requirements.

To meet these requirements, we have fully eliminated the use of bisphenol-based chemistry from our thermal coating technologies. We are now exclusively offering our phenol-free and certified recyclable, Clarion™ Thermal POS. This product is designed to meet the regulatory requirements of the North American market while providing top quality performance. Please visit [Clarion™ POS - Domtar](#) for details.

Your Domtar Account Manager is available to discuss the transition or the upcoming pricing adjustment and to support your business through this change.

Sincerely,



Rob Melton
SVP – Commercial Paper & Packaging